Prohibited Conduct Under Fair Housing Laws

1. Refuse to rent or sell housing after the making of a bona fide offer
2. Refuse to negotiate for the rental or purchase of housing or otherwise make housing unavailable
3. Advertise or make any statement that indicates a preference, limitation, or discrimination (no exemptions)
4. Falsely state that housing is unavailable to show, rent, or purchase
5. Steer applicants to or away from certain areas within a building or complex or to different buildings or neighborhoods to segregate populations
6. Require terms and conditions that are less favorable than those offered to other renters or buyers
7. Deny or provide less favorable services and facilities
8. For profit, induce or attempt to induce any person to sell or rent any dwelling by representations regarding the entry or prospective entry into the neighborhood of a person or persons of a particular race, color, religion, national origin, or other protected characteristic
9. Deny any person access to membership or participation in any multiple listing service, real estate broker’s organization or other service, organization, or facility relating to the business of selling or renting dwellings
10. Discriminate in the terms or conditions of such access, membership, or participation in any multiple listing service, real estate broker’s organization or other service, organization, or facility relating to the business of selling or renting dwellings
11. Refuse to provide a reasonable accommodation in rules, policies, practices, or services when requested by persons with disabilities
12. Refuse to allow a reasonable modification to the premises when requested by persons with disabilities
13. Fail to design and construct multi-family housing built since 1991 in an accessible manner
14. Fail to take corrective action regarding complaints about harassment by other tenants or by the agents of the housing provider
15. Threaten, coerce, intimidate, interfere with or retaliate against someone for asserting their fair housing rights or for assisting others to exercise their fair housing rights
16. In real estate-related transactions:
   a. Refuse to make a loan or insure a property
   b. Require different terms and conditions
   c. Discriminate in appraisals
   d. Refuse to purchase a loan or impose different terms for purchasing a loan